

The Luzerne Foundation, October 2019 – The Institute assisted The Luzerne Foundation in its strategic planning process by assessing community needs, foundation impact, and perceptions. Various stakeholder groups were interviewed and surveyed in order to determine where the organization could improve or change, and to identify benefits or strengths of the foundation. The data informed subsequent recommendations for action.

Lackawanna County Bar Association/Equal Access to Justice Committee Needs Assessment, January 2019 – By studying the legal atmosphere in Lackawanna County, and its accessibility to economically disadvantaged populations, the Institute could identify an effective framework and service delivery structure. These solutions include a strategic implementation plan along with measures and evaluation criteria.

St. Joseph's Center Strategic Initiatives Plan, January 2019 – The research team assessed data pertaining to the population with intellectual and developmental disorders in northeastern Pennsylvania, created an asset map of organizations providing relevant services to this population, and developed continua of care for identified disabilities. These efforts informed recommendations for filling unmet and forecasted program needs.

Maternal & Family Health Services, March 2018 – This project identified the unmet needs of the population served by The Maternal and Family Health Services, Inc. Reproductive Health and Family Planning Program. The report identified high-risk counties in the 15-county service area and provided information regarding capacity-building opportunities.

United Way of Susquehanna, March 2014 – The purpose of this study was to identify possible causes of poverty, low education performance and attainment, and health issues in order to improve student performance in school, reduce poverty, and improve community health.

United Way of Wyoming Valley, August 2013 – The Institute engaged in research and planning activities to identify the most significant challenges in the United Way of Wyoming Valley service region – and their root causes. As a result of the data collection and analysis, strategic priorities and solutions to the region's pressing issues have been adopted.

Luzerne County Diversity Task Force – Diversity Best Practices, April 2008 – On behalf of a county task force, the research team completed a review of six organizations with diversity practices in place and interviewed representatives of the local business and industry, higher education, healthcare, and nonprofit sectors. With their insights, recommendations and an implementation plan for county government were provided.

Greater Wilkes-Barre Chamber of Commerce Strategic Plan, February 2008 – An evaluation of demographics, real estate offerings, and quality of life changes in Luzerne County since 1980 allowed for a thorough analysis, identification of trends, and subsequent recommendations for economic improvement.

Volunteers in Medicine (VIM) Business Plan, June 2005 – A strategic business development plan was created to guide founders from concept to operation of a complete primary clinic for the uninsured and underinsured in Luzerne County.